



October 10, 2016

# The High Cost of Being Poor in Virginia

## Anti-Poverty Programs Help Alleviate Costs, But More Must Be Done to Reduce Burdens

It is welcome news that the poverty rate in Virginia declined from 11.8 percent in 2014 to 11.2 percent in 2015 and declined nationally from 15.5 percent in 2014 to 14.7 percent in 2015.<sup>1</sup> Sustained economic gains, strengthened by federal and state policies that increase income or reduce expenses, have finally begun to reach our low-income neighbors.

The decline in poverty is good news, and with job growth continuing, we ought to be able to take steps to accelerate the pace of poverty reduction. But the precarious situation for the poor and near poor stands in the way of substantial progress. The fact is, it is expensive to be poor in the United States. New data released in September by the Census Bureau show that more than 909,000 adults and children remain in poverty in Virginia – and they need to pay every dime they have for necessities like rent, child care and groceries. They pay a premium for rent and food because of bad credit and inability to get to cheaper markets. They lose their drivers' licenses for inability to pay court fines and costs, thus undermining their ability to get and keep jobs. Getting less value for their limited dollars, poor families are exposed to threats to health, child development, and employment. When expenses outstrip income, late fees and fines make things worse. For too many low-income Americans, predatory loans are a desperate attempt to stave off eviction or loss of a vehicle, leading instead to a trap of debt and poverty.

The new Census Bureau data also show that effective anti-poverty programs, like housing assistance, child care subsidies, and the Supplemental Nutrition Assistance Program, (SNAP, formerly known as food stamps) lift millions out of poverty and reduce the cost of poverty for millions more. The expansion of health coverage through the Affordable Care Act has provided comprehensive health coverage for 20 million more Americans,<sup>2</sup> but Virginians have not benefitted from this expansion because its General Assembly has refused to tap federal Medicaid dollars for expanding health coverage. Clearly, more needs to be done to reduce the burden of poverty even further, and for more Virginians living in and near poverty every day.

#### Progress to Build on

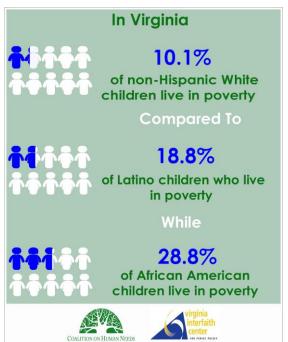
There were 2 million fewer poor people across the U.S. in 2015 than in 2014 and 44,000 fewer poor Virginians. From 2011 to 2015, unemployment declined nationally from 10.3 percent to 6.3 percent. The proportion of Americans without health insurance plunged from 15.1 percent to 9.4 percent over the same five years.

While communities of color in general saw substantial improvement, they remain disproportionately affected by poverty – and its associated costs. While 8.7 percent of non-Hispanic whites in Virginia were poor in 2015, the poverty rate was 19.1 percent for African Americans and 14.3 percent for Latinos.<sup>3</sup>

People aged 65 or older saw their poverty rate drop from 9.5 percent to 9.0 percent from 2014 to 2015 nationally, and in Virginia 7.3 percent of seniors were poor, down from the previous year when 7.8 percent of seniors were poor. However, the Census Bureau's Supplemental Poverty Measure counts income and expenditures more fully, and the differing budgets of seniors (such as more medical expenses) leads to a nationwide poverty rate of 13.7 percent for this group using this alternative measure.

Children remain more likely to be poor in America than any other age group, with roughly one in seven in poverty in Virginia in 2015 (14.8 percent), down from 15.8 percent in 2014. As with adults, children of color experience poverty at much higher rates that their white peers. In fact, African American and Latino children are roughly two to three times more likely to be poor than white children. In 2015, 10.1 percent of non-Hispanic white children in Virginia lived in poverty, while 28.8 percent of African American and 18.8 percent of Latino children were poor.<sup>4</sup> While their parents struggle to pay for necessities, children in poverty may pay in other ways, from damage to brain development to poorer physical and mental health, education and employment outcomes.

Those with jobs are not immune – the Census Bureau data also show that in 64 percent of poor Virginia



families, at least one person worked, although not always full time or year round. Even when work and other income helps people to live up to twice the poverty line (up to \$37,742 for a family of three), most people recognize that making ends meet is not that easy for those this near poverty. Here, 26 percent of Virginians are trying to get by with incomes this low. High costs affect them too, and may lead to the downward spiral to debt and poverty that the right policy choices can prevent.

## The High Cost of Being Poor

The poor pay more in many different areas of daily living. The Census data show that 60 percent of Virginia households with incomes less than \$20,000 a year spend more than half of their income on rent alone.<sup>5</sup> On average, low-income households face slightly higher food prices than other households face for the same basket of food,<sup>6</sup> forcing them to choose lower quality items to reduce the cost. They get less for what they have to spend, and still end up spending a larger portion of their income on food than higher-income families.

The high cost of being poor is a major burden for all living in poverty, but for those in deep poverty – living below half of the federal poverty line – the burden is that much heavier to bear. For a family of four in 2015, the official poverty line was \$24,257. According to the Census Bureau, 6.8 percent of Americans – 20.4 million people – live in deep poverty. Nearly 1 in 11 children is this deeply poor. That's down from the previous year, but a higher proportion than in 2007, before the Great Recession. Locally, more than 439,000 Virginians live in deep poverty.<sup>7</sup> These families are especially prone to late fees for unpaid rent and eventual evictions, leading to frequent moves. Once they do find new housing, they often start out in the hole with a new landlord because they can't afford the first and last month's rent along with a security deposit.<sup>8</sup>



Tenants with evictions on their records can also be banned from affordable housing programs and often lose their only possessions as a part of the eviction.<sup>9</sup> Young children living in poor housing conditions and/or subject to frequent moves or homelessness are more likely to suffer health problems. For example, a Boston area study found that infants and toddlers in low-income families that had moved two or more times in the past year were 59 percent more likely to be hospitalized than similar children in more secure housing.<sup>10</sup> Rental vouchers limiting the amount low-income families pay for rent make a tremendous difference in child health, educational outcomes, and future earnings, but since 2004, the number of families with children receiving rental vouchers dropped by 250,000 nationwide (a 13 percent decline).<sup>11</sup> Families do not have to be deeply poor to risk eviction, although they are likely to be among the quarter of low-income tenants across the U.S. who are paying at least 70 percent of their income on rent, and so are especially at risk of being unable to pay each month.

However, even among Virginia households with incomes up to \$35,000, 48 percent are paying half or more of their income on rent.

Low-wage workers are more likely to lack paid sick days and paid leave, and they are less likely to have predictable work schedules, leaving them with even less money to cover expenses. Some gains for low-wage workers have been made in cities and states that have raised the minimum wage and adopted paid sick leave and other family-friendly policies, but not all states have taken these steps, and national standards leave too many low-wage workers out in the cold. Their struggle to pay rent each month can also take its toll on employment. The Milwaukee Area Renters Study found that workers leaving housing involuntarily were 20 percent more likely to lose their jobs afterwards than comparable workers who did not have to leave their dwellings.<sup>12</sup>

Low-wage workers are also more likely to be victims of wage theft, meaning that their employers don't pay them for all their legally owed wages, because they work in sectors, such as restaurants, retail, residential construction, landscaping, farmwork, childcare and homecare, in which wage theft is rampant. Unethical employers don't pay workers the minimum wage, don't pay overtime premiums for hours worked over 40, steal tips, work employees "off the clock" and call people independent contractors when they are really employees, thereby denying them of overtime, unemployment compensation, workers compensation and the employer-side of payroll taxes. Both the federal Department of Labor's Wage and Hour Division and the wage enforcement division of the Virginia Department of Labor and Industries are woefully understaffed and Virginia's wage payment law is one of the weakest in the nation. Quality, affordable child care is critical for both the economic security of low-income parents, as it allows them to work, and for the development of children. Yet the cost puts quality child care out of reach for many families. The average cost in Virginia for an infant in a child care center is nearly \$10,500 a year; for an infant and a 4-year-old, it's nearly \$18,500.<sup>13</sup> A family at the poverty line with an infant and toddler in child care would therefore have to spend 76 percent of its income on child care, if paying the state average cost. Without a subsidy, low-income families have no choice but to make cheaper and often less reliable arrangements.

Medical costs can have devastating effects on already-strapped family budgets. The Census data show that 11.2 million more people across the U.S. would be in poverty if out-of-pocket medical costs were taken into account, showing the importance of quality, affordable health insurance. Medical costs are even more of a burden for the poor in states that have not taken advantage of the Affordable Care Act option to use federal Medicaid dollars to expand health coverage to low-income adults. Low-income adults in the 19 states, including Virginia, that have not made this move are uninsured at nearly twice the rates of those in states that have taken this step to expand coverage.<sup>14</sup> They are too poor to qualify for health insurance subsidies through the Affordable Care Act, but are denied Medicaid, leaving them at even greater risk for overwhelming medical costs and, too often, forcing them to forgo necessary medical treatments. In Virginia, the percentage of uninsured people has declined from 12.5 percent in 2011 to 9.1 percent in 2015. However, more than 400,000 Virginians would benefit if our state chose to expand health coverage to our low-income neighbors by drawing down federal Medicaid dollars.<sup>15</sup> Children who do not have comprehensive health coverage when they are young have lower college attendance rates and lower earning rates throughout their lives.<sup>16</sup> Denying people health care locks in poverty for a lifetime.

With few other options, many low-income Americans in a majority of states feel they must turn to payday loans and similar practices to cover these higher expenses. Unfortunately, this leads to higher costs still. These predatory lenders target low-income Americans and communities of color – nearly half of payday borrowers have a family income of under \$30,000. Nearly one in five borrowers relied on Social Security or some other form of government assistance.<sup>17</sup> Payday lenders have been shown to be 2.4 times more concentrated in African American and Latino communities.<sup>18</sup> Payday loan companies charge exorbitant interest rates – between 300 and 400 percent, on average, and fees that quickly rack up when borrowers are forced to take out loan after loan just to repay the previous loan. This traps the borrower in a cycle of debt. In fact, the average payday loan customer who borrows \$400 for a loan to help them get by until their next paycheck winds up paying back \$950 over 11 loan cycles in a year.<sup>19</sup> In one-third of these cases, the borrower is forced to overdraw his or her checking account to pay off the loan, thereby incurring additional fees.<sup>20</sup>

Vehicle title borrowers are similar to payday borrowers, but the consequences of failing to pay back a loan can be even more severe. One in five car title loan borrowers who agrees to repay the loan in a lump sum, plus interest and fees, loses his or her car,<sup>21</sup> creating an even larger burden when he or she can't get to work, to school or to the child care center. Every form of debt gets worse when it's passed along to collection agencies. In December 2015, 28 percent of consumers in low- and moderate-income neighborhoods in Virginia had debt in collections.<sup>22</sup>

While the cost of poverty is extremely high for those in poverty, it is also high for our society as a whole. In fact, child poverty alone costs the U.S. economy an estimated \$672 billion each year, or 3.8 percent of our gross domestic product (GDP).<sup>23</sup> Child poverty results in a less-educated workforce, which reduces

productivity and economic output years later. It raises the incidence – and cost – of crime, while also increasing physical and mental health costs.

### Effective Anti-Poverty Programs Reduce the Cost of Being Poor

The Census Bureau's Supplemental Poverty Measure, which counts income sources such as federal tax credits and food and housing assistance, shows that federal programs increase incomes for millions of Americans, lifting them out of poverty and reducing the burdens of poverty for millions more. More than 9 million people were lifted out of poverty by low-income refundable tax credits in 2015 nationally; 2.5 million fewer were poor because of housing subsidies.<sup>24</sup> Other analyses show that 190,000 Virginians were lifted out of poverty by low-income tax credits each year on average from 2011 to 2013 and 88,000 fewer were poor, each year on average from 2009 to 2011, because of housing subsidies.<sup>25</sup>

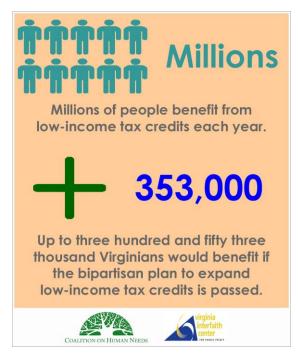
The Supplemental Nutrition Assistance Program lifted 160,000 Virginians out of poverty each year on average from 2009 to 2011, and lifted 4.6 million Americans out of poverty in 2015. The Women, Infants and Children (WIC) program served more than 8.6 million women, infants and children across the U.S. in 2013<sup>26</sup> and lifted 371,000 of them out of poverty last year. More than 21 million children nationally received free and reduced-priced lunch during the 2014-2015 school year through the National School Lunch Program,<sup>27</sup> lifting 1.3 million people out of poverty.

Child care subsidies reduce the cost of care, allowing parents to go to work or school and providing children with quality educational experiences in the critical early years. Single mothers were more likely to be employed, more likely to be employed full time, and more likely to have stable employment when receiving child care subsidies.<sup>28</sup> Nationally, families headed by single mothers with at least one full-time, year-round worker had a poverty rate of 11.5 percent, while similar families where workers only had part-time or part-year employment were five times as likely to be poor (55.3 percent rate).<sup>29</sup>

States that raised their minimum wage saw faster wage growth for low-wage workers in 2015 than states without an increase.<sup>30</sup> More money in the pockets of low-income workers resulting from a higher minimum wage and more paid, predictable hours is better for workers, their families, and our economy.

But many of these effective programs do not reach enough of the people they are designed to help, and others, like SNAP, could do more good if their benefits were higher. Across the country only one in four qualifying renters receives rental assistance because Congress has not provided enough funding.<sup>31</sup> Nationally, only one in six low-income children who ate a school lunch during the regular 2014-2015 school year were reached by federal summer nutrition programs.<sup>32</sup> More than 13 percent of Virginia households without children experienced food hardship in 2014-2015. Households with children in Virginia fared worse: 17.1 percent suffered food hardship over the same period.<sup>33</sup>

More than six out of seven children eligible to receive federal child care assistance nationally are not getting any help,<sup>34</sup> and 3,600 Virginia children in need have lost access to child care since 2006,<sup>35</sup> leaving families to struggle to pay for care or forego jobs to stay home and provide care. In addition, while the 2014 reauthorization of the Child Care and Development Block Grant (the primary source of federal funding for child care subsidies for low-income working families) included many improvements that were long overdue, the bill did not include a guarantee of federal funding to implement the changes. This lack of funding threatens care for even more children.



The Earned Income Tax Credit (EITC), an extremely effective anti-poverty and pro-work tax credit, provides far less help to low-income workers who aren't raising children. This group has an unenviable distinction as the only group of Americans who are taxed into poverty. Expanding the EITC to these workers would benefit up to 353,000 Virginians.<sup>36</sup> Similarly, families with children earning under \$3,000 a year are excluded from claiming the Child Tax Credit (CTC), denying help to children because their parents, despite working, are too poor. Expanding the CTC to these poorest children and families would benefit millions across the U.S. every year.

Because predatory lending practices are so hurtful to low-income people, 14 states and the District of Columbia have restrictions against payday lending, and the consumer watchdog agency the Consumer Financial Protection Bureau (CFPB) issued a proposed rule in

June to rein in predatory payday, car title, and certain high-cost installment loans. The proposed rule would require lenders to determine whether borrowers can afford to pay back their loans, known as the ability-to-repay requirement. While the CFPB proposed rule is a necessary first step, it contains loopholes pushed for by payday lenders that could hurt consumers in all states. For example, the proposal exempts six high-cost payday loans from the ability-to-repay requirement and doesn't go far enough to ensure that, after repaying the loan, the borrower will have enough money left over to cover other basic living expenses without reborrowing.<sup>37</sup> This leaves consumers in states that have restrictions against payday lending vulnerable, as a weak CFPB rule will give the payday lending industry a leg up in trying to get states to weaken or even undo their existing laws. Protections that have helped low-income people out of the debt trap could be eroded.

#### We Can Further Reduce the Cost of Poverty

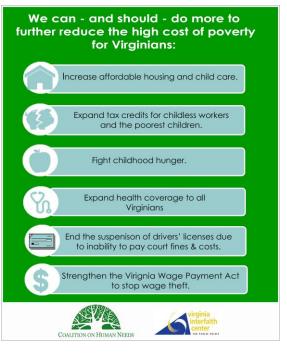
We can – and should – do more to further reduce the high cost of poverty on millions of Americans. To achieve this goal, the Virginia Interfaith Center for Public Policy and the Coalition on Human Needs recommend the following:

Increase federal funding for housing subsidies and child care subsidies. As Congress continues its Fiscal Year 2017 appropriations process, it should increase funding to provide millions more low-income Americans in need with access to safe, stable housing and quality, affordable child care. One analysis estimates that an additional \$1.2 billion investment is needed in FY 2017 funding to allow for full implementation of improvements contained in the reauthorization of the Child Care and Development Block Grant without the loss of additional spots for children.<sup>38</sup> Additional funding over FY16 levels is also needed to ensure existing housing vouchers keep pace with inflation and to expand the supply of vouchers for those left out in the cold. Beyond these immediate needs, proposals such as President Obama's call for \$82 billion over 10 years to fund child care assistance for children younger than four and \$11 billion to end family homelessness by 2020 (providing housing for 550,000 families) should be implemented.

Expand the Earned Income Tax Credit to workers not raising children and expand the Child Tax Credit to families making less than \$3,000 a year. President Obama, House Speaker Paul Ryan (R-WI), and Senator Sherrod Brown (D-OH) are among the bipartisan supporters of expanding the EITC, so helping workers without dependent children should be a top priority for Congress. Congress should also act to ensure all low-

income children benefit from the CTC.

Increase SNAP benefits and pass a Child Nutrition Reauthorization bill to ensure that low-income children have access to healthy and nutritious foods. As part of the reauthorization, Congress should streamline and expand the summer food program, expand WIC eligibility for children not in full day kindergarten from age five to age six, reject attempts to deny free and reduced-priced meals to students in high-poverty schools, and reject attempts to block grant school meal programs. Congress should also protect SNAP from cuts, increase SNAP benefits to align with the cost of the Low-Cost Food Plan rather than the inadequate Thrifty Food Plan currently used, and end the harsh time limits on SNAP benefits for certain jobless adults willing to work.



- Virginia should expand health care to its residents by drawing down federal Medicaid dollars. This should be a priority for the 2017 General Assembly. Addressing Virginia's health care crisis by expanding health coverage using federal Medicaid dollars is not only important to lowincome families, but it will save struggling hospitals and bring new revenue to the state. The additional \$4 million dollars or more that the state would receive could also help address the state's projected budget deficit.
- A strong rule from the Consumer Financial Protection Bureau, without loopholes, is needed to stop predatory lending, help low-income Americans break out of the dangerous debt trap, and ensure that consumers in states where the practice is already restricted remain protected from these harmful practices. Low-income advocates should encourage the CFPB to strengthen the rule to protect all low-income consumers. The CFPB is accepting public comments on its proposed rule until October 7.
- Raise the minimum wage and help workers get more paid hours through paid sick leave and more predictable hours. Low-wage workers need more hours and higher pay. The federal government, along with states that haven't already done so, should increase the minimum wage and adopt paid leave requirements and predictable scheduling laws.
- Create a fair and reasonable payment plan so that low-income people can pay their court fines and fees without having their drivers' licenses suspended. When low-income people have their drivers' licenses suspended, they lose the ability to find or keep their jobs in most parts of the state, given the poor public transit in most places outside northern Virginia.

Strengthen the Virginia Wage Payment act to create meaningful deterrents to wage theft and to protect workers who complain, and restore the number of wage payment enforcement staff to DOLI's 2000 levels.

As Election Day draws nearer, we should be thinking hard about our priorities as a nation. Reducing poverty and the high costs of being poor clearly should be a top priority. The evidence from 2015 shows that proven anti-poverty programs like SNAP, housing assistance, health care expansion and low-income tax credits are effective at lifting millions of people out of poverty, reducing the costs associated with poverty and building family economic security. Other research and common sense tell us that child care, by helping parents to work and helping children to develop and thrive, can spur poverty reductions over two generations. But as overall poverty and child poverty rates in Virginia remain higher than in 2007, before the Great Recession,<sup>39</sup> we must invest more to reduce the burden of poverty even further, and for more Virginians. And if we are concerned about trapping people in poverty, we need to stop harmful practices like predatory lending that prey on low-income people and aim to keep them down.

This report was prepared by the Virginia Interfaith Center for Public Policy and the Coalition on Human Needs.

<sup>8</sup> "The Eviction Economy" by Matthew Desmond, as printed in The New York Times,

http://www.nytimes.com/2016/03/06/opinion/sunday/the-eviction-economy.html

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<sup>&</sup>lt;sup>1</sup> U.S. Census Bureau, 2015 American Community Survey, released September 15, 2016, <u>http://www.census.gov</u>

<sup>&</sup>lt;sup>2</sup> Department of Health and Human Services, March 16, 1016, <u>http://www.hhs.gov/about/news/2016/03/03/20-million-people-</u> have-gained-health-insurance-coverage-because-affordable-care-act-new-estimates

U.S. Census Bureau, 2015 American Community Survey, released September 15, 2016, http://www.census.gov

<sup>&</sup>lt;sup>4</sup> U.S. Census Bureau, 2015 American Community Survey, released September 15, 2016, <u>http://www.census.gov</u>

<sup>&</sup>lt;sup>5</sup> U.S. Census Bureau, 2015 American Community Survey, released September 15, 2016, <u>http://www.census.gov</u>

<sup>&</sup>lt;sup>6</sup> U.S. Department of Agriculture, <u>http://www.ers.usda.gov/media/921672/aer759.pdf</u>

<sup>&</sup>lt;sup>7</sup> U.S. Census Bureau, 2015 American Community Survey, released September 15, 2016, http://www.census.gov

<sup>&</sup>lt;sup>9</sup> "Poor Black Women Are Evicted at Alarming Rates, Setting Off A Chain of Hardship," by Matthew Desmond, for the MacArthur Foundation, https://www.macfound.org/media/files/HHM Research Brief -

<sup>&</sup>lt;sup>10</sup> Children's HealthWatch, http://www.childrenshealthwatch.org/wp-content/uploads/MAhousing brief Oct2012.pdf

<sup>&</sup>lt;sup>11</sup> Center on Budget and Policy Priorities, <u>http://www.cbpp.org/research/housing/rental-assistance-to-families-with-children-</u> at-lowest-point-in-decade <sup>12</sup> University of Wisconsin-Madison Institute for Research on Poverty,

http://www.irp.wisc.edu/publications/fastfocus/pdfs/FF22-2015.pdf

<sup>&</sup>lt;sup>13</sup> Child Care Aware of America, http://usa.childcareaware.org/advocacy-public-policy/resources/reports-andresearch/costofcare/

<sup>&</sup>lt;sup>14</sup> The Commonwealth Fund, http://www.commonwealthfund.org/publications/issue-briefs/2016/aug/who-are-the-remaininguninsured and U.S. Census Bureau, Current Population Survey Health Insurance Coverage, released September 13, 2016, http://www.census.gov/library/publications/2016/demo/p60-257.html

<sup>&</sup>lt;sup>15</sup> The Commonwealth Institute, http://www.thecommonwealthinstitute.org/wp-content/uploads/2012/07/Making-the-Right-Choice-on-Medicaid.pdf

<sup>&</sup>lt;sup>16</sup> Increasing College Opportunity for Low-Income Students, The Executive Office of the President (The White House), released January 2014,

<sup>&</sup>lt;sup>7</sup> Consumer Financial Protection Bureau,

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analysis/finalpaydaymayday defaults.pdf <sup>21</sup> Consumer Financial Protection Bureau,

http://files.consumerfinance.gov/f/documents/Rulemaking Payday Vehicle Title Certain High-Cost Installment Loans.pdf <sup>22</sup> FRBNY Consumer Credit Panel/Equifax data, tabulated by the Federal Reserve Banks of Philadelphia and Minneapolis and accessed via the Consumer Credit Explorer (accessed Sept. 2016). https://www.philadelphiafed.org/eqfx/webstat/index.html

<sup>23</sup> https://cdn.americanprogress.org/wp-content/uploads/2015/08/11114756/ChildAllowance-report.pdf

<sup>24</sup> U.S. Census Bureau, 2015 Supplemental Poverty Measure, released September 13, 2016,

http://www.census.gov/library/publications/2016/demo/p60-258.html

<sup>25</sup> Center on Budget and Policy Priorities, <u>http://www.cbpp.org/blog/state-data-on-safety-nets-impact-in-one-place</u>

<sup>26</sup> Food Research and Action Center, <u>http://frac.org/pdf/cnr\_primer.pdf</u>

<sup>27</sup> Food Research and Action Center, <u>http://frac.org/federal-foodnutrition-programs/national-school-lunch-program/</u>

<sup>28</sup> Center for Law and Social Policy, http://www.clasp.org/resources-and-publications/publication-1/CCDBG-Advocacy-Fact-Sheet.pdf

<sup>29</sup> U.S. Census Bureau, 2015 Current Population Survey, released September 13, 2016, http://www.census.gov/library/publications/2016/demo/p60-256.html

<sup>30</sup> Economic Policy Institute, <u>http://www.epi.org/publication/wages-grew-more-for-low-wage-workers-in-states-that-raised-</u> their-minimum-wage-in-2015/

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<sup>36</sup> Center on Budget and Policy Priorities, <u>http://www.cbpp.org/research/federal-tax/strengthening-the-eitc-for-childless-</u> workers-would-promote-work-and-reduce

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<sup>39</sup> U.S. Census Bureau, 2015 American Community Survey, released September 15, 2015, calculations by the Center on Budget and Policy Priorities

<sup>&</sup>lt;sup>18</sup> Center for Responsible Lending, <u>http://responsiblelending.org/research-publication/predatory-profiling-0</u>

<sup>&</sup>lt;sup>19</sup> Stop the Debt Trap Coalition, <u>https://medium.com/@stoppaydaypreds/five-things-you-need-to-know-about-payday-lending-</u> d30a94ddcd44#.7m5gyyyt8 <sup>20</sup> Center for Responsible Lending, <u>http://www.responsiblelending.org/payday-lending/research-</u>