

## Case Manager

### **Duties and Responsibilities:**

Provides trauma informed case management support to residents, provide direct service links to external resources necessary to establish safe and more permanent housing and support, and assist in maintaining a welcoming, safe, and supportive community environment. Provides and coordinates counseling services for a caseload of clients. This is a community based position which includes home visits and meeting with clients outside of WAA facilities and programs. All responsibilities are implemented according to our mission and values and according to Agency standards, including the Sanctuary Model ®.

### **Qualifications:**

- A Bachelor's Degree in social services or related field with some experience in direct service and/or advocacy is required; experience in a residential setting is strongly preferred.
- Demonstrated ability to work effectively with a diverse population is required.
- Demonstrated ability to work effectively as a team member is required.
- Demonstrated proficiency in both verbal and written communications is required.
- Some experience in working on domestic violence issues is strongly preferred.
- Proficiency in Spanish is strongly preferred.
- Prior Case Management experience preferred.
- Demonstrated skill in crisis intervention, conflict resolution, group facilitation and counseling is strongly preferred.
- Must satisfactorily pass criminal (state & FBI) and child abuse clearances, and must attend 50 hours of Domestic Violence Training.

Hours: Full time, Monday – Friday,

Salary: commensurate with experience as well as a generous, comprehensive benefit package.

Location: Floater- Philadelphia

**For consideration, please send your cover letter, resume, and salary requirements to Human Resources, [recruiter@womenagainstabuse.org](mailto:recruiter@womenagainstabuse.org)**

*We are an equal opportunity employer and are dedicated to promoting diversity and inclusion in the workplace. We encourage all qualified candidates to apply, which may include but is not limited to candidates of color, LGBTQ communities, veterans, and people with disabilities.*