

The Coalition on Human Needs (“CHN”) believes in the importance of your privacy. This Privacy Policy describes CHN's privacy practices for the CHN website at www.chn.org (“Website”).

By using or accessing our Website, you are accepting the practices described in this Privacy Policy.

If you have any questions, please contact us by mail or email: Coalition on Human Needs, 1825 K Street NW, Suite 411 Washington, DC 20006 or Admin@chn.org. Thanks for your interest and involvement.

Privacy Policy

Information Covered under this Privacy Policy

This Privacy Policy applies only to information collected online through the Website.

This Privacy Policy does not describe the ways in which we may collect or use information obtained offline or through any means other than our Website.

This Privacy Policy also does not apply to websites you visit by clicking a link on our Website, such as our member organizations’ websites, social media websites, or third-party payment processors. When you click to third-party sites, CHN is not responsible for, and has no control over, the information collected or privacy practices of that site. It is important that you review and understand the privacy policies posted on any linked sites you visit before volunteering any of your personal information.

How we Collect Information

We collect information in different ways when you use our Website. We do not knowingly collect any information from children under the age of 13.

Information we Collect Automatically. We collect certain information automatically when you interact with our Website. Examples of such information we collect include:

- **Usage Information:** Information related to your access to and use of our Website, including the type of browser you use, access times, pages viewed, your IP address, and the page you visited before or after navigating to our Website.
- **Device Information:** Information about the computer or mobile device you use to access our Website.
- **Location Information:** The approximate location of your device, or the exact location if you give us consent.
- **Information Collected by Cookies and Similar Tracking Technologies:**
We use cookies. A cookie is a small amount of data that is sent to your browser from a web server and stored on your computer's hard drive. Cookies are used to help personalize the online experience for the user. For example, if you submit your union affiliation, you receive a customized home page with your union's eligible Union Plus benefits.

Essential cookies help make a website operate by enabling basic functions like page navigation and access to secure areas of the website. Analytics cookies help website owners understand how users interact with their website, such as which content or pages are popular and how visitors navigate through the site. Analytics cookies may be used by third-parties with whom we

contract to help us measure and assess how our users interact with our Platforms and digital communications.

We may also use Web beacons (also known as “pixel tags” or “clear GIFs”) which are invisible digital objects embedded in a webpage or email. Web beacons are typically used to monitor your interaction with the webpage or email to help us count visitors, determine whether emails are opened, how long a webpage is viewed, and perform similar functions.

Cookies and Web beacons do not contain personally identifiable information about you.

We use this information described in this section on an aggregate basis to generate statistics and measure site activity to improve the usefulness of the site to our visitors. We do not collect or store personally identifiable information when you visit the Website, unless you provide that information as described below.

Data you Provide on the Website.

Personal Information. We ask for basic information such as your name and email address to take certain actions with CHN or to participate in CHN events. For example, we ask for personal information when you sign up for a webinar, endorse an advocacy letter, or subscribe to CHN’s mailing list.

You do not have to provide any personal information on our Website unless you choose to do so, but this information may be necessary to for you to take action with CHN.

Financial Information. We ask for financial information, such as your credit card number, as well as other personal information when you donate to CHN through the Website. We use a secure server for processing donations. We do not have access to your full credit card number, but can view your billing address, email, phone, and occupation/employer. CHN does not retain, share, or store this information, nor do we use such personally identifiable financial information for any secondary purposes. This information is retained and stored by our third-party payment processor in accordance with their privacy policy.

We will NEVER ask for your credit card number through email or for your social security number.

Emails. When you send an email or other communication to us, we may retain those communications in order to process your inquiries, respond to your request, or improve services.

How we use the Data we Collect

We may use the information we collect to:

- Efficiently and effectively advance CHN’s goals and mission;
- Communicate with you about our activities and offerings through email, unless you opt-out from receiving such messages;
- Update you on actions you have taken on the Website;
- Evaluate and respond to your inquiries and submissions, and provide you with customer support;
- Notify you of changes to the Website;

- Protect against and prevent fraud and unauthorized transactions, investigate complaints and claims, and provide other security protections;
- Comply with and enforce applicable legal obligations, our policies, and our terms and conditions;
- Perform other business functions consistent with our non-profit mission; and
- Carry out any other purpose described to you at the time the information was collected.

How we Share your Information

We do not share your personal information without your consent except as described below and elsewhere in this Privacy Policy. We may, however, share aggregated or de-identified information that cannot reasonably be used to identify you.

With Member Organization. We may, in certain instances, share your personal information with member organizations, solely in order for member organizations to advance their goals and missions, and for no other purpose, with your consent. A list of CHN's member organizations can be found here: <https://www.chn.org/about/>. Member organizations' own data collection and sharing practices are governed by their privacy policies, not this Privacy Policy.

With Vendors. We may share personal information with companies or individuals we hire to provide services or perform business functions on our behalf (such as print, mail, or email vendors; web hosting vendors; and consultants) because these vendors need access to the personal information to perform the functions we have requested of them. These vendors are contractually required to treat any personal information we provide as confidential, and to use the personal information only to provide the services we have requested they perform on our behalf.

Pursuant to Legal Requirements. We may disclose your personal information (1) if we believe in good faith we are required to do so by law, such as in response to a court order, subpoena, or similar investigative demand; (2) as we deem appropriate or necessary in response to requests for cooperation from a law enforcement agency, taxation authority, or other government agency; and (3) as otherwise required by law.

If we receive a subpoena requesting information about you and you have provided us with your email address, we will attempt to notify you of the subpoena at the email address that you have provided.

To Protect Ourselves or Others. We may share account or other information when we believe in good faith it is necessary to protect our interests or property; to defend against legal claims or exercise our legal rights; to prevent fraud or other illegal activity perpetrated through the CHN Website or using the CHN name; to prevent bodily harm; to enforce our Terms of Service; or to protect the rights, property or safety of visitors to our Website, the public, or CHN.

Your Personal Information Choices

Access and Erasure. If you would like to access, correct, or erase your data, please contact us at Coalition on Human Needs, 1825 K Street NW, Suite 411 Washington, DC 20006 or Admin@chn.org. We will honor your request to the extent we are able or as required under applicable law.

Email. Any user who receives CHN emails can unsubscribe using the unsubscribe link provided in every email CHN sends.

Cookies. Most web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove or reject browser cookies. Please note that if you choose to remove or reject cookies, this could affect the availability and functionality of our Website.

Data Location. You must consent before we collect the precise location of your mobile device. If you have previously consented, you can revoke that consent at any time through your device's operating system location preference controls.

How we Protect your Data

CHN takes commercially reasonable security measures to help protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These measures include internal reviews of our data collection, storage and processing practices and security measures, as well as physical security measures to guard against unauthorized access to systems where we store personal data.

Other information

Applicability of U.S. Law. CHN is based in the United States, is directed to U.S. residents, and processes and stores information in the U.S. If you are located outside of the U.S., we and our service providers may transfer your information to, or store or access your information in, jurisdictions that may not provide equivalent levels of data protection as your home jurisdiction.

Do Not Track Signals. We do not currently process or respond to "Do Not Track" signals from your browser. For information about Do Not Track, please visit: <https://allaboutdnt.com/>.

Updates. If our information practices change at some time in the future, we will post the changes to our Website. If you are concerned about how your information is used, please check back to our Website periodically. This Privacy Policy was last updated on December 21, 2021.